

**UPS Air Cargo
Service Failure Claim Form**



Press F1 on any field for help

Adjustment Amount (specify currency): _____

| | | | |
|--------------------------------------|-----------------------|--------------------------------------|-------------------|
| Date filed: | | Claim Payable To: | |
| UPS Air Cargo Master Air Waybill No: | | Company Name | |
| Ship Date: | | Address | |
| Customer Reference No.: | Customer Account No.: | City/Town/State/Country or Territory | Zip / Postal Code |

| |
|---|
| Shipper |
| Address |
| City/Town/State/Country or Territory Zip / Postal Code |

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|------------------------------|
| Description of Claim: |
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NOTE: Claim should be supported by following documents. Failure to include sufficient documentation may be grounds for denial of your claim and may delay conclusion of the claim. UPS reserves the right to request any additional documents not listed below.

- Priority Confirmation Letter (*Excluding Europe & Asia*)
- Master Air Waybill referenced above
- Other documents to support claim:**

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|-----------------|
| Remarks: |
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The statements contained in this claim form are hereby certified as true and correct.

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|----------------------------------|------------------------------------|
| Claimant's Company Name: | Tel No.: |
| Claimant's Contact Name (print): | E-Mail: |
| Claimant's Signature: | Date: Fax No: |

Mail Claim to: **UPS Parcel Service, APAC Cargo Claims Department, Unit 1907-13 & 15, 19/F, The Octagon, No.6 Sha Tsui Road, Tsuen Wan, New Territories, Hong Kong. Tel: (852) 2942 5273, Email: upsapacclaims@ups.com**